

fever

FAQ

PEPSI STREET FOOD

About the experience

What will I experience during the Pepsi Street Food experience?

Pepsi Street Food is an ephemeral restaurant where you can discover the street food of Paris, New York and Seoul, revisited by chef Xavier Pincemin with the inimitable taste of Pepsi.

The experience includes activities such as arcade games, musical bingo, DJ sets and Hip Hop dance showcases (remember to check the activity times and dates on the plan calendar).

What does the ticket include?

The ticket includes a 3-course menu (Starter + Main Course + Dessert) for one person.

*Children's menu includes a main course + dessert (up to age 12)

How do I choose my menu?

When you make your purchase, you choose the menu you'd like to enjoy (New York, Paris, Seoul, Vegetarian or Children's).

Where will the experience take place?

The experience will take place at 2 rue Bichat, 75010 Paris.

Will the experience be indoors or outdoors?

The experience will take place indoors and outdoors.

Is the venue air-conditioned?

Yes.

Will anti-Covid measures be put in place during the event?

Health safety is a priority for our teams. Social distancing and health protection measures have been put in place to ensure your safety throughout the experience. For further information, please consult the sanitary measures [here](#).

Is the experience accessible to people who are hard of hearing?

Yes.

Is it possible to take photos and videos during the experience?

Absolutely! Feel free to share them on social networks. We just ask that you do not disturb other visitors when you take photos. Professional equipment and tripods are not allowed.

Will there be chairs available for visitors? Is it possible to sit down during the experience?

Yes, it will be possible to sit down during the experience.

Will restrooms be available on site?

Yes.

Is there a cloakroom at the venue?

There is no cloakroom on site. However, we encourage you not to bring large bags.

Are any items prohibited during the experience?

Dangerous objects are prohibited and will be checked by a security guard at the entrance to the experience.

Will there be any special instructions for this experience?

There are no special instructions.

Access to the event**Is there a parking lot nearby?**

There is no site-specific parking.

Can I get there on public transport?

Yes. You can reach Pepsi Street Food by metro on lines 3, 5, 8, 9, 11 : République stop and by bus on lines 75, 46, 20, 39.

Do I have to arrive at the exact time indicated on my ticket?

As with a restaurant reservation, you must arrive at the time indicated on your ticket. Your reservation is guaranteed for 15 minutes.

What happens if I arrive late?

Depending on how busy the venue is, you may need to wait for a table to become available.

Can I bring an animal with me?

No.

Is there an age requirement to attend the experience?

From age 5.

Is the space accessible to people with reduced mobility?

The experience is accessible to people with reduced mobility.

Tickets**Will it be possible to buy a ticket on site?**

We advise you to buy your tickets on the Fever platform in advance. Depending on how busy the restaurant is, you can buy your tickets on the spot.

Where can I buy tickets?

On the [Fever platform](#)

Is it possible to request a refund? What is the exchange policy?

Tickets are generally non-refundable. The general conditions for non-refund of tickets are agreed upon before purchase. However, in special circumstances, it is possible to contact our customer service. Our team will do their best to help you. Be sure to include your ticket number and bear in mind that response times can be a few days!

Should I print my ticket?

No, your tickets will be validated from your Fever app and without direct contact.

Can I transfer my tickets to someone else?

Yes, you can transfer your tickets free of charge to the person/people of your choice. To do this, simply click on 'Transfer tickets' in the Fever app. Do not hesitate to [contact us](#) if you need additional help. Be sure to include your ticket number.

Can I change the date/time of my tickets or upgrade/downgrade them?

Subject to availability, date and/or time changes are permitted up to 48 hours before the

start of your experience. Do not hesitate to [contact us](#) for more information. Be sure to include your ticket number.

What is the official box office for the experience?

The official box office for the event is Fever, [available here](#). No other online ticketing service offers tickets for this event.

Is there a discount for groups?

No, there is no discount for groups.

I can't find my ticket. What can I do?

You can find your ticket and the QR code associated with it in the 'Tickets' section of the Fever app. If you haven't installed it yet, you can download it from the Apple Store or Google Play. *Remember to log in using the same account you used when you purchased the tickets.* If, after this, you are still unable to locate your ticket, [please contact us at](#).